

Activating your JSCC Account

[Click here to complete your portal activation.](#)

Your username will be your JSCC email address

- Example: jdoe@jscc.edu

Your initial password is **Year#Jackson#JJJJ**

- **Year** = Your 4-digit birth year followed by a hashtag (pound) sign
- **Jackson** = the text **Jackson** followed by a hashtag (pound) sign
- **JJJJ** = The last 4 digits of your J number
- Example: for a person born in 1999 with a J number ending in 3452:
1999#Jackson#3452
 - The new password must be at least 16 characters with a combination of uppercase, lowercase, numbers or special characters (CANNOT contain your name)
 - Recommended password is a passphrase or sentence (Ex: Welcome.to.Jacks0n.State)

Multi-Factor Authentication Setup Instructions

- [Setting up your account \(PDF\)](#)
- [Setting up your account \(YouTube\)](#)
- [Changing your password \(PDF\)](#)

For assistance, contact the OIT Helpdesk

- Phone: 731-424-3520 x 50294
- Email: oit@jscc.edu